

WHY WE OUTSOURCE

As part of any engagement, the services of an external consultant, contractor or expert may be used. If this is the case, generally, we will include this as part of our engagement fee and not invoice you separately. The services used may include legal, bookkeeping, accounting, tax, data entry and administration. These service providers may be based here in Australia or offshore in the Philippines.

There may be occasions where the external consultant will need to invoice you separately and we will inform you of this before the engagement is undertaken. If you object to us outsourcing for your work, please contact our office.

We outsource our work for the following reasons:

Reliability of supply – we have unlimited access to trained staff who can perform our work accurately and timely

Quality control – the work comes completed with detailed workpapers that are easily referenced. All outsourced work is also reviewed by Australian owned and qualified people.

Managing costs – we are able to control our costs and are therefore able to provide clients with a fee upfront rather than it being a surprise once the job is complete.

Our responsibility – we maintain full responsibility for all work performed and we also verify documents before being sent to clients.

We use cloud computing products including general ledger and practice management. Data in these products are stored in offsite servers

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We use cloud computing for the following reasons:

Scalability

We can scale up or scale down our operations and storage needs quickly to suit workflow at varying stages of the year, allowing flexibility as our needs change. Rather than purchasing and installing expensive upgrades ourselves, our cloud computer service provider can handle this for us. Using the cloud frees up our time so we can get on with running our business and servicing our clients.

Risk Management

Protecting our data and systems is an important part of risk management planning. If we experience a natural disaster, power failure or other crisis, having our data stored in the cloud ensures it is backed up and protected in a secure and safe location. Being able to access our data again quickly allows us to conduct business as usual, minimising any downtime and loss of productivity

Collaboration Efficiency

Collaboration in a cloud environment gives our business the ability to communicate and share more easily outside of the traditional methods. If we are working on a project across different locations, we use cloud computing to give clients, employees, contractors and third parties access to the same files.

Flexibility of Work Practices

Cloud computing allows employees to be more flexible in their work practices. For example, we have the ability to access data from home, on holiday, or via the commute to and from work (providing we have an internet connection). If we need access to data while we are offsite, we can connect to our virtual office, quickly and easily.



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Access to Automatic Updates

Access to automatic updates for our IT requirements means our system will regularly be updated with the latest technology. This could include up-to-date versions of software, as well as upgrades to servers and computer processing power.

Managing IT Costs

Moving to cloud computing helps us to manage the cost of managing and maintaining our IT systems.